

CONTENT OF NOTICE**SECTION 2****A. Initial Notice to the Regulatory Authority**

The Initial Notice required to be provided to the Regulatory Authority shall include the following information:

1. the name of the telecommunications carrier; [One Communications Ltd](#)
2. the date of the notice; [Nov 29 2016](#)
3. the name, position, and 24x7 contact information of the person completing the notice or other responsible persons familiar with the situation; [Tyler Bartel, Director of IT, 704-2989](#)
4. the date and time of onset of outage; [Nov 30, 2016 - 3:00AM - 3:15AM](#)
5. a brief description of the problem; [Emergency work required to replace faulty video combiner.](#)
6. the particular services affected; and [Video Services except On Demand](#)
7. the geographic area affected by the outage. [Island wide](#)

B. Final Notice to the Regulatory Authority

Any Final Notice provided to the Regulatory Authority shall include all of the information from the Initial Notice, and the following information:

1. all information that was not contained in, or has changed from that provided in the Initial Notice; and
2. a description of the actions taken by the telecommunications carrier to correct the cause of the outage and to prevent its recurrence.