

ORDER

1. THIS ORDER is issued by the Regulatory Authority of Bermuda ("RA") in accordance with section 91 of the Regulatory Authority Act 2011.
2. The Bermuda Electric Light Company Ltd. ("BELCO") is denied the requested extension to the middle of February 2021 and hereby ordered to produce a preliminary Root Cause Analysis ("RCA") into the island-wide power outage that took place on December 18, 2020.
3. BELCO must supply the Preliminary RCA in electronic form to the RA by 5pm on January 25, 2021.
4. In addition to the preliminary RCA, BELCO must also supply: (a) an explanation which addresses any gaps in information and/or evidence in the preliminary RCA and how the third-party vendor engaged will assist in same; and (b) a detailed timeline as to when a final RCA will be produced.
5. The RA reserves the right to issue any further Order with respect to a final RCA.
6. This Order shall become effective on the date of its publication.
7. So ordered this 20<sup>th</sup> day of January 2021.



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Chairman, Regulatory Authority of Bermuda