

REGULATORY AUTHORITY BOARD

CMINUTES of the Meeting of the Board of Commissioners of the Regulatory Authority of Bermuda (the "RA") held on the 18th March 2021 via teleconference at 2:50 p.m.

Present: Mark Fields (Chairman, Commissioner)
Dion Smith (Commissioner)
Gregory Swan (Commissioner)
Michael Wells (Commissioner)
Denton Williams (Chief Executive)

In Attendance: Alisha Roberts (Executive Assistant)
Richard Ambrosio (Snr. Legal Advisor)
Tristy Smith (Legal Advisor)
Nigel Burgess (Interim Head of Regulation)

Apologies: Philip Perinchief (Commissioner)

1. QUORUM

The Chairman called the meeting to order and reported that a quorum was met.

2. CONFIRMATION OF MINUTES

The Minutes of the meeting held on March 4th, 2021 were confirmed.

3. CORPORATE GOVERNANCE POLICY

It was RESOLVED to approve the Corporate Governance Policy.

4. CONSUMER COMPLAINTS DECISION AND ORDER DISMISSING END-USER COMPLAINT

It was RESOLVED to approve a Decision and Order dismissing the 29 January 2021 complaint by C. Brown against One Communications as plainly without merit.

5. CONSUMER COMPLAINTS DECISION AND ORDER DELEGATING THE PROCESS FOR DISMISSING COMPLAINTS

It was RESOLVED to delegate the authority to dismiss an end-user or sectoral provider complaint as plainly without merit to the Chief Executive or to the Chief Executive's legal designate.



Chairman